EXHIBIT A

		4,525						
.OВ	Audit	# March Audits	John	Herma	Karen H	Karen S	Pam	Deb
	C11 Advertising Injury	16	JOINI	Tioma	7.0101111	1.0.0.1.0		
	C12 E&O	132			132			
All	Transfers*	100		100				
	Case Summary	38						
	Control Adjuster	36						
	Coverage Verification	41						
Canada Casualty	Litigation Management Best Practices	22	-					
Canada Casualty	Team Manager Intervention	17						
Canada Property	Case Evaluation	55						
	Team Manager Intervention	35						
	C11 Quarterly Audit	13						
	Case Summary	42	ļ		42			
	Coverage Determination	72			72			
	Coverage Verification	72			72			
	Litigation Management Best Practices	64						
	Litigation Management Team Manager Intervention	28					28	
		61			61		61	
	Negotiation/Settlement Other Insurance	70			70	-	70	
		88	-	 	88		88	
	Subrogation Team Manager Intervention	21			- 30		21	
	Team Manager Intervention	25			-	 		
iability	C11 Quarterly Audit			100			179	
iability	Case Summary	279		100			119	26
_iability	Litigation Management Best Practices	264		- 64				
iability	Litigation Management Team Manager Intervention	94		94		 		
iability	Team Manager Intervention	108		108	ļ	ļ		
iability-MCU*	Case Summary	75						
_iability-MCU*	Litigation Management Best Practices	55				-		-
_iability-MCU*	Litigation Management Team Manager Intervention	45			ļ	ļ		
.iability-MCU*	Proactive Resolution	70						
_iability-MCU*	Team Manager Intervention	70						
Mass Litigation	C11 Quarterly Audit	6						
Mass Litigation	Litigation Management Best Practices	12						
Mass Litigation	Litigation Management Team Manager Intervention	7						
Mass Litigation	Macros	30						
Mass Litigation	Team Manager Intervention	14						
Pollution	C11 Quarterly Audit	6						
Pollution	Case Summary	15	-	1				113411
Pollution	Litigation Management Best Practices	7						
Pollution	Litigation Management Team Manager Intervention	7		· · · · · · · · · · · · · · · · · · ·				
Pollution	Macros	15			 			
Pollution	Team Manager Intervention	10		1				
Programs	Case Summary	54		·	T	-		
Programs	Litigation Management Best Practices	24						
	Litigation Management Team Manager Intervention	31		-	1			1
Programs	Team Manager Intervention	54						+
Programs	C11 Quarterly Audit	<u> </u>				·		
Property	Case Summary	55			 	 	 	
Property								
Property	Litigation Management Best Practices	17		-	 	+	 	+
Property	Team Manager Intervention	172		-			 	+
Risk Engineering	Account Coordination	172			1	+	 	+
Risk Engineering	Rec 2&3			 -		+	 	+
Risk Engineering	RULE	12			1	-	-	+
Risk Engineering	Stop 1	45		1			 	
Risk Engineering	Stop 2	2		+	-	+		+
Risk Engineering	Triage	149			-		-	4
Specialties	C11 Quarterly Audit	25		-	ļ			+
Specialties	Case Summary	4						+
Specialties	Litigation Management Best Practices	10		1			ļ	4
Specialties	Litigation Management Team Manager Intervention	43				1		
Specialties	Team Manager Intervention	5						1
Staff Legal	Early Activity	60						
Staff Legal	Early Activity RMA	60					ļ	
Staff Legal	Material Developments	60						
Staff Legal	Paralegal Activity	60						
Surety	C11 Quarterly Audit		3					
Surety	Macros	2:			T			
	C11 Quarterly Audit	2				T		
Norkers Compensat		33		·		100		T
	Litigation Management Best Practices	310				310		
	Litigation Management Team Manager Intervention	13		1	+	+ ''	1	
		12		 	+	+	1	+
workers Compensat	Team Manager Intervention	12	316	5 40	2 53	7 41	44	7
		I	318	5 40	د _ا ع	41	44 اد	<u> </u>

Auditors

JIG Hallsactional Au	ditors as of April 13, 2007	
		A. Jiha
LOB	Audit	Auditor
All	C11 Advertising Injury	Eric Stoley
All	C12	Bill ller
All	C12	Charles Bono
All	C12	Dave Verona
All	C12	Deborah Ligda
All	C12	Heidi Foote
All	C12	Karen Harris
All	C12	Ken Ford
All	C12	Marilyn Acree
All	C12	Jeanette Gorman
All	C12	Robert Skutt
All	C12	Todd Hampton
All	C12	Tom Gallagher
All	Transfers	Unassigned
Canada Casualty	Case Summary	Bryan Dawe
Canada Casualty	Control Adjuster	Bryan Dawe
Canada Casualty	Coverage Verification	Bryan Dawe
Canada Casualty	Litigation Management Best Practices	Bryan Dawe
Canada Casualty	Team Manager Intervention	Bryan Dawe
Canada Property	Case Evaluation	Bryan Dawe
Canada Property	Team Manager Intervention	Bryan Dawe
Construction Defect	C11 Quarterly Audit	Mark Grant
Construction Defect	Case Summary	Dan Barta
Construction Defect	Case Summary	DC
Construction Defect	Case Summary	Derchi
Construction Defect	Case Summary	Eric Brunner
Construction Defect	Case Summary	Eric Michna
Construction Defect	Case Summary	Foote
	Case Summary	Harris
Construction Defect	Case Summary	J. Collins
Construction Defect		Joseph Piekarski
Construction Defect	Case Summary	T. Leek
Construction Defect	Case Summary	T. Myer
Construction Defect	Case Summary	T.Flores
Construction Defect	Case Summary	
Construction Defect	Case Summary	Tom Dohrer
Construction Defect	Case Summary	Tomlinson
Construction Defect	Coverage Determination	Gregory Dent
Construction Defect	Coverage Verification	Gregory Dent
Construction Defect	Litigation Management Best Practices	Dan Barta
Construction Defect	Litigation Management Best Practices	DC
Construction Defect	Litigation Management Best Practices	Eric Brunner
Construction Defect	Litigation Management Best Practices	Eric Michna
Construction Defect	Litigation Management Best Practices	Foote
Construction Defect	Litigation Management Best Practices	Harris
Construction Defect	Litigation Management Best Practices	J. Collins
Construction Defect	Litigation Management Best Practices	Joseph Piekarski
Construction Defect	Litigation Management Best Practices	Lisa Sifford
Construction Defect	Litigation Management Best Practices	PF Wasser
Construction Defect	Litigation Management Best Practices	T. Leek
Construction Defect	Litigation Management Best Practices	T. Myer
Construction Defect	Litigation Management Best Practices	Tom Dohrer
Construction Defect	Litigation Management Best Practices	Tomlinson
Construction Defect	Litigation Management Team Manager Interv	

Auditors

SIG Transactional Au	ditors as of April 13, 2007	
LOB	Audit	Auditor
Construction Defect	Litigation Management Team Manager Intervention	Foote
Construction Defect	Litigation Management Team Manager Intervention	Hochwarter
Construction Defect	Litigation Management Team Manager Intervention	Mawson
Construction Defect	Negotiation/Settlement	Gregory Dent
Construction Defect	Other Insurance	Gregory Dent
Construction Defect	Subrogation	Gregory Dent
Construction Defect	Team Manager Intervention	Eric Michna
Construction Defect	Team Manager Intervention	Foote
Construction Defect	Team Manager Intervention	Hochwarter
Construction Defect	Team Manager Intervention	Mawson
Liability	C11 Quarterly Audit	Bob Thompson
Liability	C11 Quarterly Audit	Patty Magid
Liability	C11 Quarterly Audit	John Pearson
Liability	Case Summary	Andrews
Liability	Case Summary	Brian Carter
Liability	Case Summary	C. Capobianco
Liability	Case Summary	Deborah Friedrich
Liability	Case Summary	John Hutchison
Liability	Case Summary	PMM
Liability	Case Summary	Tom McDonald
Liability	Case Summary	Ward
Liability	Litigation Management Best Practices	Jrobbie
Liability	Litigation Management Best Practices	Kborden
Liability	Litigation Management Best Practices	Landherr
Liability	Litigation Management Best Practices	Pearson
Liability	Litigation Management Best Practices	Prager
Liability	Litigation Management Team Manager Intervention	Andrews
Liability	Litigation Management Team Manager Intervention	Brian Carter
Liability	Litigation Management Team Manager Intervention	C. Capobianco
Liability	Litigation Management Team Manager Intervention	Deborah Friedrich
Liability	Litigation Management Team Manager Intervention	John Hutchison
Liability	Litigation Management Team Manager Intervention	Magid
Liability	Litigation Management Team Manager Intervention	PMM
Liability	Litigation Management Team Manager Intervention	Tom McDonald
Liability	Litigation Management Team Manager Intervention	Ward
Liability	Team Manager Intervention	Andrews
Liability	Team Manager Intervention	Brian Carter
Liability	Team Manager Intervention	C. Capobianco
Liability	Team Manager Intervention	Deborah Friedrich
Liability	Team Manager Intervention	John Hutchison
Liability	Team Manager Intervention	pmm
Liability	Team Manager Intervention	Tom McDonald
Liability	Team Manager Intervention	Ward
Liability-MCU	Case Summary	Unassigned
Liability-MCU	Litigation Management Best Practices	Unassigned
Liability-MCU	Litigation Management Team Manager Intervention	Unassigned
Liability-MCU	Proactive Resolution	Unassigned
Liability-MCU	Team Manager Intervention	Unassigned
Mass Litigation	C11 Quarterly Audit	Robert Skutt
Mass Litigation	Litigation Management Best Practices	Mahoney
Mass Litigation	Litigation Management Best Practices	Robert Skutt
Mass Litigation	Litigation Management Best Practices	Schweich

SIG TIANSACTIONAL AC	uditors as of April 13, 2007	
LOB	Audit	Auditor
Mass Litigation	Litigation Management Team Manager Intervention	Kborden
Mass Litigation	Macros	Miller
Viass Litigation	Team Manager Intervention	Miller
Pollution	C11 Quarterly Audit	Robert Edwards
	C11 Quarterly Audit	David Donohue
Pollution		Andy Marthaler
Pollution	Case Summary	Erika Lewis
Pollution	Case Summary	Robert Edwards
Pollution	Case Summary	DH Cobert Edwards
Pollution	Litigation Management Best Practices	Kborden
Pollution	Litigation Management Team Manager Intervention	
Pollution	Macros	Miller
Pollution	Team Manager Intervention	Miller
Programs	Case Summary	EAF
Programs	Litigation Management Best Practices	Gutierrez
Programs	Litigation Management Best Practices	Muldoon
Programs	Litigation Management Team Manager Intervention	Gutierrez
Programs	Litigation Management Team Manager Intervention	Muldoon
Programs	Team Manager Intervention	Lemek
Property	C11 Quarterly Audit	Marilyn Acree
Property	Case Summary	Morris
Property	Case Summary	M. Wiggins
Property	Litigation Management Best Practices	Morris
Property	Team Manager Intervention	Morris
Risk Engineering	Account Coordination	Mellon
Risk Engineering	Account Coordination	Lutkevich
Risk Engineering	Account Coordination	Gahlman
Risk Engineering	Account Coordination	Klee
Risk Engineering	Rec 2&3	Mellon
Risk Engineering	Rec 2&3	Lutkevich
Risk Engineering	Rec 2&3	Gahlman
Risk Engineering	Rec 2&3	Klee
Risk Engineering	RULE	Mellon
Risk Engineering	RULE	Lutkevich
Risk Engineering	RULE	Gahlman
Risk Engineering	RULE	Klee
Risk Engineering	Stop 1	Mellon
Risk Engineering	Stop 1	Lutkevich
Risk Engineering	Stop 1	Gahlman
Risk Engineering	Stop 1	Klee
Risk Engineering	Stop 2	Mellon
Risk Engineering	Stop 2	Lutkevich
Risk Engineering	Stop 2	Gahlman
		Klee
Risk Engineering Risk Engineering	Stop 2	Mellon
	Triage	Lutkevich
Risk Engineering	Triage	Gahlman
Risk Engineering	Triage	Klee
Risk Engineering	Triage	
Specialties	C11 Quarterly Audit	Iris Levitt
Specialties	C11 Quarterly Audit	Matt Tucci
Specialties	C11 Quarterly Audit	Daniel Posnick
Specialties	C11 Quarterly Audit	Susan Bree
Specialties	C11 Quarterly Audit	John Lucas
Specialties	Case Summary	Baney

Case 2:10-cv-03926-JFB-AKT Document 40-1 Filed 12/09/11 Page 6 of 17 PageID #: 1477 Auditors

SIG Transactiona	Auditors as of April 13, 2007	
O.D.	Audia	Auditor
_OB	Audit	Auditor David Zeigler
Specialties	Case Summary	David Zeigler
Specialties	Case Summary	Dolores Parr
Specialties	Case Summary	drh
Specialties	Case Summary	Hampton
Specialties	Case Summary	J. Mandarino
Specialties	Case Summary	J. Real
Specialties	Case Summary	Joe Bucz
Specialties	Case Summary	JTC
Specialties	Case Summary	N. Tavares
Specialties	Case Summary	RN
Specialties	Case Summary	T. Haley
Specialties	Litigation Management Best Practices	Hampton
Specialties	Litigation Management Best Practices	David Zeigler
Specialties	Litigation Management Best Practices	Joe Bucz
Specialties	Litigation Management Best Practices	Baney
Specialties	Litigation Management Best Practices	J. Real
Specialties	Litigation Management Best Practices	JTC
Specialties	Litigation Management Best Practices	RN
Specialties	Litigation Management Best Practices	J. Mandarino
Specialties	Litigation Management Best Practices	N. Tavares
Specialties	Litigation Management Best Practices	drh
Specialties	Litigation Management Best Practices	Dolores Parr
Specialties	Litigation Management Best Practices	T. Haley
Specialties	Litigation Management Best Practices	Highcove
Specialties	Litigation Management Team Manager Intervention	David Zeigler
Specialties	Litigation Management Team Manager Intervention	Joe Bucz
Specialties	Litigation Management Team Manager Intervention	Hampton
Specialties	Litigation Management Team Manager Intervention	Baney
Specialties	Litigation Management Team Manager Intervention	J. Real
Specialties Specialties	Litigation Management Team Manager Intervention	JTC
Specialties Specialties	Litigation Management Team Manager Intervention	RN
Specialties	Litigation Management Team Manager Intervention	J. Mandarino
Specialties Specialties	Team Manager Intervention	J. Mandarino
Specialties	Team Manager Intervention	J. Real
		R. L. Lawrence
Specialties	Team Manager Intervention	D'Attelo
Staff Legal	Early Activity	
Staff Legal	Early Activity	Don Bennion
Staff Legal	Early Activity	DW
Staff Legal	Early Activity	Egd
Staff Legal	Early Activity	gfr
Staff Legal	Early Activity	Hahn
Staff Legal	Early Activity	Jack K. Smith
Staff Legal	Early Activity	JBCjr
Staff Legal	Early Activity	JPH
Staff Legal	Early Activity	Katherine Woodruff
Staff Legal	Early Activity	Larry Tyrl
Staff Legal	Early Activity	Mark Krause
Staff Legal	Early Activity	McNamara
Staff Legal	Early Activity	Mike Grant
Staff Legal	Early Activity	MJE
Staff Legal	Early Activity	MPP
Staff Legal	Early Activity	nancy vitale
Staff Legal	Early Activity	O'Brien

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Audit Early Activity	Auditor
Early Activity	
	Oliver P Langford
Early Activity	pf
Early Activity	Richard Muchow
Early Activity	Stan Lowe
Early Activity	Steven Misner
Early Activity	Temple Stephens
Early Activity	Tom Marshall
Early Activity RMA	Drevlow
Early Activity RMA	Hahn
Early Activity RMA	KENNEDY
Early Activity RMA	McNamara
Early Activity RMA	MPP
Material Developments	Chris Rhodes
Material Developments	D'Attelo
Material Developments	Don Bennion
Material Developments	DW
Material Developments	EGD
Material Developments	gfr
Material Developments	JBCjr
	JPH
	Krakar
	Mark Krause
· · · · · · · · · · · · · · · · · · ·	McNamara
	Mike Grant
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	Oliver P. Langford
The state of the s	pf
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	Scott Drawe
	Stan Lowe
	Temple Stephens
	Tom Marshall
	Mark Krause
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	Richard Muchow
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	Mike Grant
	Larry Tyrl
	Scott Drawe
	Hahn
	MJE
	D'Attelo
	Morenus
	JBCjr
	gfr
	Temple Stephens
	Steven Misner
	Early Activity Early Activity Early Activity Early Activity Early Activity RMA Material Developments

Auditors

	tors as of April 13, 2007	
	A	Auditor
LOB	Audit	McNamara
Staff Legal	Paralegal Activity	Krakar
Staff Legal	Paralegal Activity	MPP
Staff Legal	Paralegal Activity	Don Bennion
Staff Legal	Paralegal Activity	Tom Marshall
Staff Legal	Paralegal Activity	
Staff Legal	Paralegal Activity	Wendy Kent
Staff Legal	Paralegal Activity	Nancy vitale
Staff Legal	Paralegal Activity	pf Den Carett
Surety	C11 Quarterly Audit	Don Spratt
Surety	Macros	Dolores Parr
Surety	Macros	drh
Surety	Macros	Guest
Surety	Macros	Highcove
Surety	Macros	T. Haley
Workers Compensation	C11 Quarterly Audit	Ann Marie Mize
Workers Compensation	C11 Quarterly Audit	Julie D'Dio
Workers Compensation	C11 Quarterly Audit	Kim Prieb
Workers Compensation	Case Summary	AC Accordance Nation
Workers Compensation	Case Summary	Ann Marie Mize
Workers Compensation	Case Summary	D'Dio
Workers Compensation	Case Summary	Freeman
Workers Compensation	Case Summary	Lacock
Workers Compensation	Case Summary	Pam Engle
Workers Compensation	Case Summary	Prieb
Workers Compensation	Case Summary	Richeal
Workers Compensation	Case Summary	Tony Okraska
Workers Compensation	Litigation Management Best Practices	AC
Workers Compensation	Litigation Management Best Practices	Ann Marie Mize
Workers Compensation	Litigation Management Best Practices	D'Dio
Workers Compensation	Litigation Management Best Practices	Freeman
Workers Compensation	Litigation Management Best Practices	Lacock
Workers Compensation	Litigation Management Best Practices	Pam Engle
Workers Compensation	Litigation Management Best Practices	Prieb
Workers Compensation	Litigation Management Best Practices	Richeal
Workers Compensation	Litigation Management Best Practices	Tony Okraska
Workers Compensation	Litigation Management Team Manager Intervention	AC
Workers Compensation	Litigation Management Team Manager Intervention	Ann Marie Mize
Workers Compensation	Litigation Management Team Manager Intervention	D'Dio
Workers Compensation	Litigation Management Team Manager Intervention	Freeman
Workers Compensation	Litigation Management Team Manager Intervention	Lacock
Workers Compensation	Litigation Management Team Manager Intervention	Pam Engle
Workers Compensation	Litigation Management Team Manager Intervention	Prieb
Workers Compensation	Litigation Management Team Manager Intervention	Richeal
Workers Compensation	Litigation Management Team Manager Intervention	Tony Okraska
Workers Compensation	Team Manager Intervention	AC
Workers Compensation	Team Manager Intervention	Ann Marie Mize
Workers Compensation	Team Manager Intervention	D'Dio
Workers Compensation	Team Manager Intervention	Freeman
Workers Compensation	Team Manager Intervention	Lacock
Workers Compensation	Team Manager Intervention	Pam Engle
	Team Manager Intervention	Prieb
Workers Compensation		Richeal
Workers Compensation Workers Compensation	Team Manager Intervention Team Manager Intervention	Tony Okraska

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Audit			4,525									
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C12 E&C 172	80 <u>1</u>	Audit	mple)	John August	Karen H. August	Herma August	Pam August	Deb C. August	Karen S. August	Other	Total	
Tansferd Tansferd	All	C11 Advertising Injury										
rade Casuality Transfers 100 rade Casuality Control Adjuster 36 rade Casuality Coverage Verification 41 rade Casuality Coverage Verification 41 rade Casuality Practices 22 rade Property 24 22 rastruction Defect Case Summary 22 rastruction Defect Coverage Verification 22 rastruction Defect Coverage Verification 22 22 rastruction Defect Coverage Verification 22 22 rastruction Defect Coverage Verification 22 22 rastru	All	C12 E&O	132		172							172
Case Summary 36 Control Adjuster Control Adjuster Control Adjuster Adjuster Control Adjuster Adjuster Converage Verification 41 Case Evaluation 65 Case Summary 72 82 Converage Determination 72 83 Converage Verification 72 83 Converage Determination 72 83 Converage Determination 74 85 Converage Determination 75 85 Converage Determination 76 70 85 Converage Determination 76 70 70 70 70 70 70 70	All	Transfers*	100									0
Control Adjuster 36 Control Adjuster 36 Control Adjuster 36 Control Adjuster 36 Control Adjuster 32 Practices 35 Control Adjuster 35 Control Adjuster 35 Control Adjuster 36 Control Adjuster 36 Control Adjuster 36 Control Adjuster 37 Control Adj	Canada Casualty	Case Summary	38									
Coverage Verification 41	Canada Casualty	Control Adjuster	36									
Litigation Management Best 22 12 13 15 15 15 15 15 15 15	Canada Casualty	Coverage Verification	41									
Team Manager Intervention 17 12 12 12 12 13 13 14 13 14 15 15 15 15 15 15 15	-	Litigation Management Best	۶								_	
Team Manager Intervention	Canada Casualty	Fractices	77									Г
Case Evaluation 35 Team Manager Intervention 135 C11 Cuarterly Audit 42 Case Summary 42 Coverage Determination 72 Litigation Management Best 64 Practices 88 Litigation Management Team 88 Negotiation/Settlement 70 Subrogation 88 Case Summary 279 Case Summary 279 Litigation Management Best 264 Practices 75 Litigation Management Best 55 Practices 88 Litigation Management Best 55 Practices 70 Litigation Management Team 45 Practices 88 Litigation Management Team 70	Canada Casualty	l eam Manager Intervention	- 1									T
Team Manager Intervention 35 Coverage Determination 72 82 Coverage Determination 72 82 Coverage Verification 72 82 Coverage Verification 72 82 Coverage Verification 72 82 Coverage Verification 72 83 Coverage Verification 74 Coverage Verification 75 Coverag	Canada Property	Case Evaluation	55									T
Case Summary Coverage Determination 72 82 82	Canada Property	Team Manager Intervention	35									Т
Case Summary 42 82 82 Coverage Determination 72 82 82 Coverage Verification 72 82 82 Litigation Management Best Practices 64 88 88 88 Litigation Management Team Manager Intervention 21 88 100 11 Other Insurance Subrogation 88 100 100 11 Subrogation Manager Intervention 21 25 25 2 Case Summary Litigation Management Best Practices 264 75 98 25 2 Litigation Management Best Practices 25 39 98 25 2 Litigation Management Best Practices 55 39 98 25 2 Litigation Management Best Practices 55 39 98 2 2 Litigation Management Best Practices 55 39 88 88 8 2 2 Litigation Management Best Practices 55 39 88 88 8 8	Construction Defect	C11 Quarterly Audit	13									
Stion Defect Coverage Determination Tion Defect Coverage Perification 72 82 92 93 93 94	Construction Defect	Case Summary	42									1
State Coverage Verification 72 82 82 82 84 84 84 84 8	Construction Defect	Coverage Determination	72		82							82
Stion Defect Litigation Management Best 64 Practices Litigation Management Team 28 Stion Defect Manager Intervention 61 88 Stion Defect Atton De	Construction Defect	Coverage Verification	72		82							82
Litigation Management Team Set Litigation Management Team Litigation Management Best Team Management Best Litigation Management Best Team Mana	- Market	Litigation Management Best										
Litigation Management Team Litigation Management Team Litigation Management Team Litigation Management Team Management	Construction Defect	Practices	64									
Stion Defect Negotiation/Settlement 61 88 100 11 Stion Defect Other Insurance 70 85 100 11 Stion Defect Subrogation 21 100 100 11 Stion Defect Team Manager Intervention 279 50 199 2 Case Summary Case Summary 284 75 25 2 Litigation Management Team 94 70 128 25 2 MCU* Case Summary 75 43 88 8 8 MCU* Practices 55 39 8 8 8 MCU* Practices 55 35 39 8 8 MCU* Practices 1tigation Management Team 45 35 8 8 8 MCU* Practices Anager Intervention 70 8 8 8 8 MCU* Practices 8 35 8 8	Construction Defect	Litigation Management Team Manager Intervention	28									
Stion Defect Other Insurance 70 85 10 Stion Defect Subrogation 21 100 11 Stion Defect Team Manager Intervention 21 60 199 25 2 Case Summary Case Summary 279 50 199 25 2 Litigation Management Best 264 75 70 25 2 MocU* Case Summary 108 98 25 2 MCU* Case Summary 75 43 8 70 8 MCU* Case Summary 75 43 8 76 109 MCU* Case Summary 75 43 8 76 10 8 MCU* Practices 55 39 8 76 10 8 8 MCU* Practices 55 35 8 8 8 8 8 8 8 8 8 9 8 8 8 <td>Construction Defect</td> <td>Negotiation/Settlement</td> <td>61</td> <td></td> <td>88</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>88</td>	Construction Defect	Negotiation/Settlement	61		88							88
1 1 1 1 1 1 1 1 1 1	Construction Defect	Other Insurance	70		85							82
Team Management Best	Construction Defect	_Subrogation	88		100							100
Case Summary 25 50 199 25 2 Case Summary Litigation Management Best Practices 264 75 128 25 2 Litigation Manager Intervention 108 98 25 2 MCU* Case Summary 75 43 25 39 MCU* Practices 55 39 25 2 MCU* An anager Intervention 45 35 35 2 MCU* Manager Intervention 70 1 1 1 MACU* Manager Intervention 45 35 35 2 2 MCU* Proactive Resolution 70 1 1 1 1	Construction Defect	Team Manager Intervention	21									
Case Summary 279 50 199 25 2 Litigation Management Team 264 75 128 25 2 Litigation Management Team Manager Intervention 94 70 25 2 MCU* Case Summary 75 43 88 8 8 MCU* Case Summary 1itigation Management Best 55 39 8 8 8 MCU* Practices 1itigation Management Team 45 35 35 8 <td>Liability</td> <td>C11 Quarterly Audit</td> <td>25</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>1</td>	Liability	C11 Quarterly Audit	25									1
Litigation Management Best	Liability	Case Summary	279			20					. 4	243
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Litigation Management Team	Liability	Practices	264	75				12	ρ.	7		077
Manager Intervention 94 70 Team Manager Intervention 108 98 Case Summary 75 43 88 Litigation Management Best Practices 55 39 88 Litigation Management Team 45 35 Manager Intervention Proactive Resolution 70 70		Litigation Management Team										1
Team Manager Intervention 108 98 Case Summary 75 43 Litigation Management Best 55 39 Practices Litigation Management Team 45 35 Manager Intervention 70 70	Liability	Manager Intervention	94			20						2 8
Case Summary 75 43 Litigation Management Best 55 39 Practices Litigation Management Team 45 35 Manager Intervention 70 70	Liability	Team Manager Intervention	108			86						S S
Litigation Management Best 55 39 Practices Litigation Management Team 45 35 Manager Intervention 70 70	Liability-MCU*	Case Summary	75	43								54
Litigation Management Team 45 35 Arabition 70 70	1 - L. 11. L. N. A. D. 1 *	Litigation Management Best	55	39								39
Manager Intervention 70 70 70 70 70 70 70 70 70 70 70 70 70	Liability-iviou	riactions Teamont Team	3									
Proactive Resolution	Liability-MCU*	Lingation Management regin	45	35								35
	Liability-MCU*	Proactive Resolution	70									

Page 8 of 63

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Pollution	Team Manager Intervention	10	10						
Programs	Case Summary	54							
Programs	Litigation Management Best Practices	24							
0.50	Litigation Management Team								
Programs	Manager Intervention	31						A STATE OF THE STA	
Programs	Team Manager Intervention	54							
Property	C11 Quarterly Audit	9				***************************************		A STATE OF THE STA	
Property	Case Summary	55							
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	Property/Cat	17							
Property	leam Manager Intervention) -					n., 1,1		
Risk Engineering	Account Coordination	17.2							
Risk Engineering	Rec 2&3	177							
Risk Engineering	RULE	12							
Risk Engineering	Stop 1	45				1			
Risk Engineering	Stop 2	21							
Risk Engineering	Triage	149							
Specialties	C11 Quarterly Audit	25							
Specialties	Case Summary	44							
	Litigation Management Best	107				1-00			
Specialities		72							
Specialties	Litigation Management Leam Manager Intervention	43							
Specialties	Team Manager Intervention	55							
Staff Legal	Early Activity	09							
Staff Legal	Early Activity RMA	09							
Staff Legal	Material Developments	09							
Staff Legal	Paralegal Activity	09							
Surety	C11 Quarterly Audit	9							
Surety	Macros	22							
Workers Compensation	C11 Quarterly Audit	25							
Workers Compensation	Case Summary	331							
	Litigation Management Best						0.50		
Workers Compensation	Practices	310					310		
Nurse Case Manager									

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		# March Audits (Compariso						es.		
LOB	Audit	n Sample)	John	Ϋ́	Herma	Pam	Deb	KS	Other	Total
	Litigation Management Team									
Workers Compensation	Manager Intervention	131							-	
Workers Compensation	Team Manager Intervention	124								
Total	-	_	384	325	431	308	8 228	360	0 2036	36
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		# March Audits							
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LOB	Audit	n Sample) John	포	Herma	Pam	Deb	S S	Connie	Total
All	C11 Advertising Injury	16	16						
All	C12 E&O	107	107						
All	Transfers*	100					100		
Canada Casualty	Case Summary	38							
Canada Casualty	Control Adjuster	36							
Canada Casualty	Coverage Verification	41							
	Litigation Management Best								
Canada Casualty	Practices	22							
Canada Casualty	Team Manager Intervention	17							
Canada Property	Case Evaluation	55							
Canada Property	Team Manager Intervention	35							
Construction Defect	C11 Quarterly Audit	13							
Construction Defect	Case Summary	42							
Construction Defect	Coverage Determination	87		28					
Construction Defect	Coverage Verification	87		87					
Social monature	I itigation Management Best				-				
Construction Defect	Practices	64							
	I itination Management Team								
Construction Defect	Manager Intervention	28							
Construction Defect	Negotiation/Settlement	82	82			,			
Construction Defect	Other Insurance	88	88						
Construction Defect	Subrogation	103	103						
Collection Defect	Team Manager Intervention	21							
Collection Defect	C11 Ouerferly Andit	25				100			
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Liability	Case Sulfillialy	717							
	Litigation Management Best	328				228			
Liability	Practices	077							
	Litigation Management Team	73				73			
Liability	Manager Intervention	0		80					
Liability	Team Manager Intervention	96		5					
Liability-MCU*	Case Summary	45	45						
	Litigation Management Best				,				
Liability-MCU*	Practices	39	39						
	Litigation Management Team								
Liability-MCU*	Manager Intervention	33	33						
Liability-MCU*	Proactive Resolution	45	65						
Liability-MCU*	Team Manager Intervention	30	30						
Mass Litigation	C11 Quarterly Audit	9							
	Litigation Management Best	•							
Mass Litigation	Practices	12							
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		# March Audits (Compariso							
ГОВ	Audit	n Sample) John	Ŧ	Herma	Pam	Deb	KS	Connie	Total
Mass Litigation	Litigation Management Team Manager Intervention	7							
Mass Litigation	Macros	31		31					
Mass Litigation	Team Manager Intervention	14		14					
Pollution	C11 Quarterly Audit	9	The state of the s						
Pollution	Case Summary	15							
	Litigation Management Best								
Pollution	Practices	7							
	Litigation Management Team	!		1					
Pollution	Manager Intervention	7		7					
Pollution	Macros	15		15					
Pollution	Team Manager Intervention	10		10					
Programs	Case Summary	54							
	Litigation Management Best								
Programs	Practices	24							
The state of the s	Litigation Management Team								
Programs	Manager Intervention	31							
Programs	Team Manager Intervention	54							
Property	C11 Quarterly Audit	9							
Property	Case Summany "In I	55							
	Trigation Management Best								
Property	Practices							į	
Property	Large Loss	47						4/	
Property	CAT							116	
Property	Team Manager Intervention								
Risk Engineering	Account Coordination	172							
Risk Engineering	Rec 2&3	177							
Risk Engineering	RULE	12							
Risk Engineering	Stop 1	45							
Risk Engineering	Stop 2	21							
Risk Fnaineering	Triade	149							
Specialties	C11 Quarterly Audit	25							
Specialties	Case Summary	44			"				
	Litigation Management Best								
Specialties	Practices	107							
	Litigation Management Team	:							
Specialties	Manager Intervention	43							
Specialties	Team Manager Intervention	55							
Staff Legal	Early Activity	09							
Staff Legal	Early Activity RMA	09							
		70000	0,6 0,0						

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		# March								
		Audits								
		(Compariso								
LOB	Audit	n Sample)		Ϋ́	Herma	Pam	Deb	ΚS	Connie	Total
Staff Legal	Material Developments	09								
Staff Legal	Paralegal Activity	09								
Surety	C11 Quarterly Audit	6								
Surety	Macros	22								
Workers Compensation	C11 Quarterly Audit	25								
Workers Compensation	Case Summary	331								
	Litigation Management Best									
Workers Compensation	Practices	310						310		
	Litigation Management Team									
Workers Compensation	Manager Intervention	131								
Workers Compensation	Placeholder for new 08 audit									
Workers Compensation	Placeholder for new 08 audit									
Workers Compensation	Team Manager Intervention	124								
All Liability	N3 Contact Audit	622							-	
Total	Totals		379	480	220	417	7 401	1 410	163	
	Peer Reviews Audits							,		
Bryan Dawe	Completed		20	10	20		20	2		
Transactional Audit Team										
Tokan magnifika										

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